

**PENGARUH KOMPETENSI, TEKANAN KETAATAN, DAN  
KOMPLEKSITAS TUGAS TERHADAP KINERJA INSPEKTORAT  
JENDERAL**

(Studi Empiris Pada Kantor Kementerian Pendidikan, Kebudayaan, Riset, dan  
Teknologi Republik Indonesia)



**UNIVERSITAS SATYA NEGARA INDONESIA**

**FAKULTAS EKONOMI DAN BISNIS**

**2022**

**THE EFFECT OF COMPETENCE, OBEDIENCE PRESSURE,  
AND TASK COMPLEXITY ON THE PERFORMANCE OF  
THE INSPECTORATE GENERAL**

*(Empirical Study at the Office of the Ministry of Education, Culture,  
Research, and Technology of the Republic of Indonesia)*



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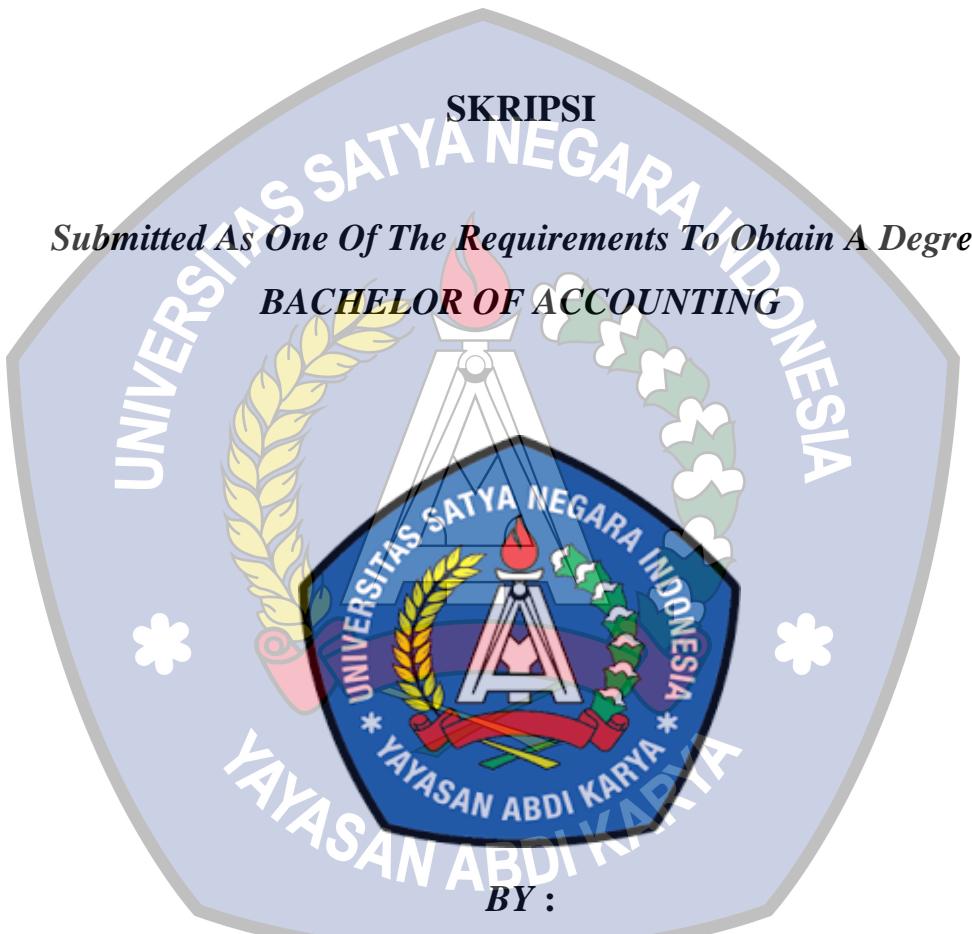
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## **ABSTRAK**

Penelitian ini bertujuan untuk mengetahui pengaruh kompetensi, tekanan ketaatan dan kompleksitas tugas terhadap kinerja inspektorat jenderal, studi empiris pada Kantor Kementerian Pendidikan, Kebudayaan, Riset, dan Teknologi Republik Indonesia. Populasi pada penelitian ini adalah pegawai unit satuan pengendalian internal Inspektorat Jenderal Kementerian Pendidikan, Kebudayaan, Riset, dan Teknologi Republik Indonesia. Penelitian ini merupakan penelitian kuantitatif. Dalam penelitian ini mengambil sampel menggunakan purposive sampling dengan kusioner dan didapatkan jumlah responden 42. Penelitian ini menggunakan analisis regresi linier berganda untuk menguji pengaruh berbagai variabel independen terhadap kinerja Inspektorat Jenderal. Variabel independen dalam penelitian ini adalah kompetensi, tekanan ketaatan, dan kompleksitas tugas. Hasil penelitian ini menunjukkan bahwa kompetensi dan tekanan ketaatan berpengaruh positif signifikan terhadap kinerja Inspektorat Jenderal. Sedangkan kompleksitas tugas berpengaruh negatif dan signifikan terhadap kinerja Inspektorat.

**Kata Kunci :** Kinerja Inspektorat, Kompetensi, Tekanan Ketaatan, Kompleksitas Tugas

## **ABSTRACT**

*This study aims to determine the effect of competence, obedience pressure and task complexity on the performance of the inspectorate general, empirical studies at the Office of the Ministry of Education, Culture, Research, and Technology of the Republic of Indonesia. The population in this study were employees of the internal control unit of the Inspectorate General of the Ministry of Education, Culture, Research, and Technology of the Republic of Indonesia. This research is a quantitative research. In this study, samples were taken using purposive sampling with a questionnaire and the number of respondents was 42. This study used multiple linear regression analysis to examine the effect of various independent variables on the performance of the Inspectorate General. The independent variables in this study were competence, obedience pressure, and task complexity. The results of this study indicate that competence and obedience pressure have a significant positive effect on the performance of the Inspectorate General. While the complexity of the task has a negative and significant effect on the performance of the Inspectorate.*

**Keywords:** *Inspectorate Performance, Competence, Obedience Pressure, Task Complexity*